



Camp Policies

Updated 6/1/2010

Our mission at Cascade Pet Camp is to provide pets with stress-free, interactive pet lodging, recreation and training in a safe, positive, clean and caring environment. To ensure the safety and health of your pet, our other campers and camp staff, please respect and abide by these policies.

Health & Vaccinations

Pets must be in good health and free from communicable disease. Proof of current vaccinations must be on file prior to boarding or attending classes. Vaccinations should be given at least seven (7) days prior to arrival. Dogs are required to be current on Bordatella, Distemper/Parvo & Rabies vaccinations. Cats are required to be current on FVRCP and FeLV vaccinations. Puppies and kittens must have age appropriate vaccinations. We will accept a note from your veterinarian for any exceptions to the above.

All pets will be inspected for fleas/ticks and matted coat upon arrival. It is recommended that all pets be on a flea/tick preventative. If a pet has fleas/ticks, Cascade Pet Camp will bathe the pet in a flea/tick shampoo and the owner will be charged accordingly. It is recommended that the owners of long or curly coated dogs request a daily Brush-n-Fluff. If this is not requested, Cascade Pet Camp cannot assume responsibility for matting and/or tangles as a result of camping activities.

Health Warranty Program

All overnight campers are required to participate in the Veterinary Care Warranty Program. This program covers up to \$500 of veterinary costs, if the need arises, while your pet is camping with us and for seven days upon their return home. Fee: \$5 per pet per visit.

Group Play Participation

In order to participate in Group Play, dogs must be non-aggressive with other dogs and people and must be spayed or neutered if older than 7 months. Owners must certify that their dogs have never harmed a person or dog. In addition, all dogs will be evaluated by Cascade Pet Camp staff for their suitability for Group Play. Any dog deemed not suitable by the staff will not be allowed to participate in Group Play.

Food, Treats & Bedding

Please bring only the amount of food needed for your camper's stay. All excess food will be donated to the Ross & Daphne Hukari Animal Shelter in Hood River. Due to choking hazard, we will no longer allow rawhide treats or "greenies". For your convenience we offer Comfort Time stuffed Kongs™ and Raw Bison Bones as special treats. Appropriate bedding is provided at no additional charge for all campers. All bedding is washed daily. If you must bring your own bedding from home, please be sure it is labeled and that the cover & mattress are 100% machine washable.

Office Hours

Monday - Friday 8 am - noon & 3-6 pm

Saturday 9 am - noon

Sunday 4-7 pm

Drop-Off & Pick-Up

Camping rates are **per day**. Pets checking-in after 3pm and/or checking-out before noon during our regular office hours will only be charged for $\frac{1}{2}$ day that day. Appointments for pick-up and drop-off can be scheduled outside our regular hours. Additional fees apply. There is a 2-day minimum charge on weekends. Your camper will only be released to you or to persons authorized by you.

Reservations & Cancellations

Reservations, secured by a credit card, are required but may be made the same day if space is available. Cancellations less than 48 hours prior to arrival will be charged a \$100 cancellation fee. For reservations that include a major holiday, a non-refundable \$100 per pet deposit will be charged at the time of reservation.

Payment:

Payment is due in full upon check-out. A deposit may be required at check-in.